### The Story of 'Save Our Species,' Lacoste's Gold-Winning Conservation Campaign The case of the disappearing crocodile



Steph Siddall @stephsiddall · Mar 4 Awesome example of cause related marketing from @LACOSTE #LacosteSaveOurSpecies



### GOLDBS @punknpoetry · Mar 2

Such a smart idea, the crocodile is iconic and using your brand to save endangered animals is such a good move for a brand #LacosteSaveOurSpecies

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### Francis Mutil @francismutil · 11h

\*LacosteSaveOurSpecies @LACOSTE temporarily replaced its polo shirts' crocodile logo with the images of 10 endangered species to help counter the threat of extinction.

A great communication strategy

# Lacoste's "Save Our Species" AD CAMPAIGN GREENVASHING ? OR SUCCESS STORY?

Bernfried Bjornson Aren't they facilitys dumping deadly toxins in southeast Asian rivers as well? If they really want to counteract mass extinction, they need to stop that first.

Like Reply 1d



2

LACOSTE X TUCK SOS

Catarina Rodrigues Esteves Want to make some real changes? Try changing your entire production to organic cotton and other ecological fibres, what good does it to give away money for charity if on the other side you are contributing to worlds pollution, not to mention the fair trade side... a real good change in the world should not induce people to consume more, but chamge the way they consume...

Like Reply 4d

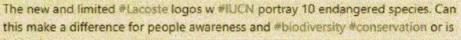


Craig Cowan nice idea but in reality its outstanding advertising for the brand. I hate being a pessimist about something so serious. Under 2000 shirts isnt really gonna spread awareness. Though it will generate some cash

02

Like Reply 10

Alessandro Ossola @lessandrOssola · 23h



it just #greenwashing :



Tihana Klepac Because that will help the animals...how exactly?

↔ 2 Replies

Marco Poletto This is called Greenwashing... A branding excercise designed to cover the horrible supply chain created in the years by the lacoste brand.

Like Reply 16h



Michael Deutsche-Marke Maybe they could start donating some of profits their \$80-120 polos to helping these species. Fkn joke, just a ploy to increase sales or an already grossly overpriced product made for pennies in China or other 3rd world countries.

13

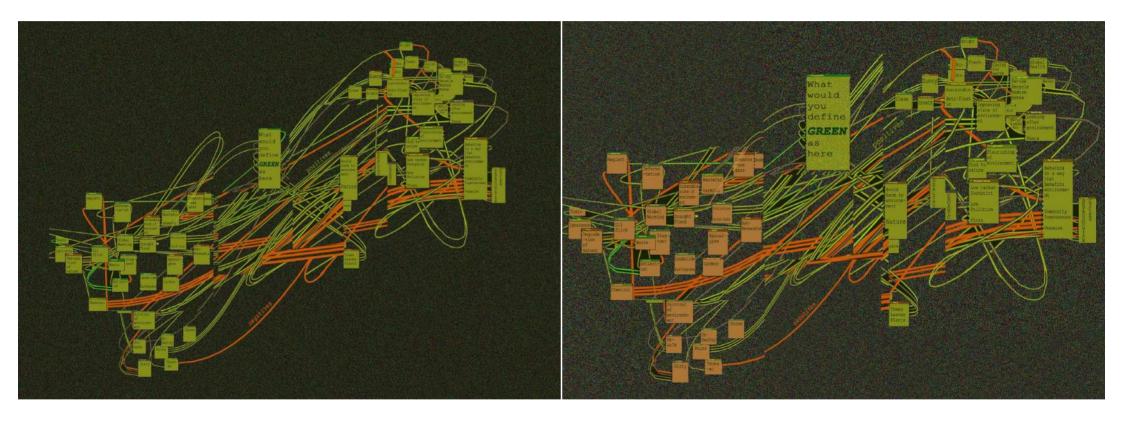
Like Reply 19h

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### WHAT DO YOU DEFINE AS GREEN AND FOR WHOM?

#### METHODS OF CONTEXTUALISING

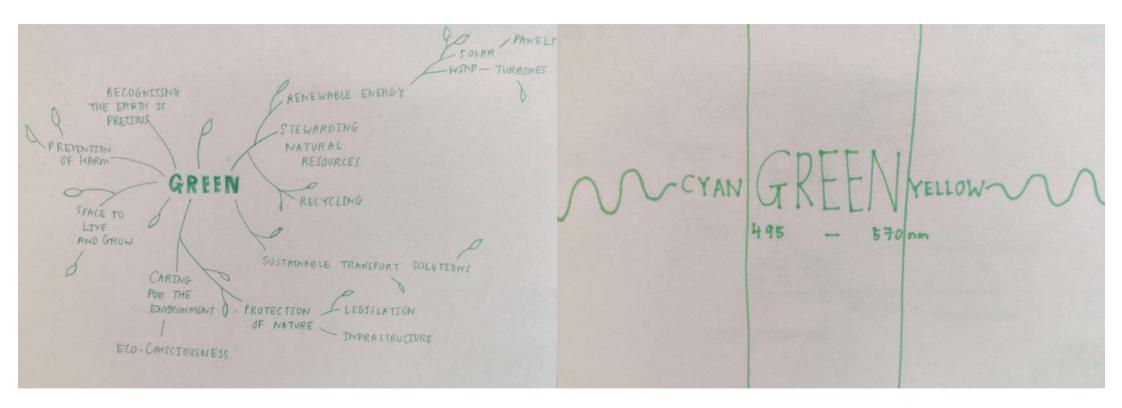


UNIT 1: 06 - 01 - 24

METHODS DEPLOYED: METHODS OF ITERATING

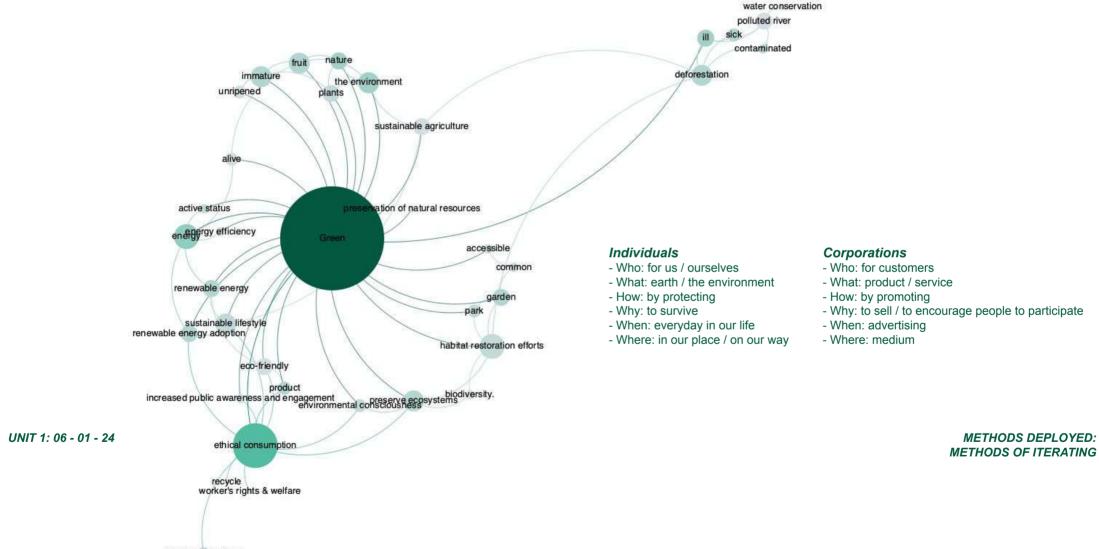
### WHAT DO YOU DEFINE AS GREEN AND FOR WHOM ?

**METHODS OF CONTEXTUALISING** 



UNIT 1: 06 - 01 - 24

METHODS DEPLOYED: METHODS OF ITERATING



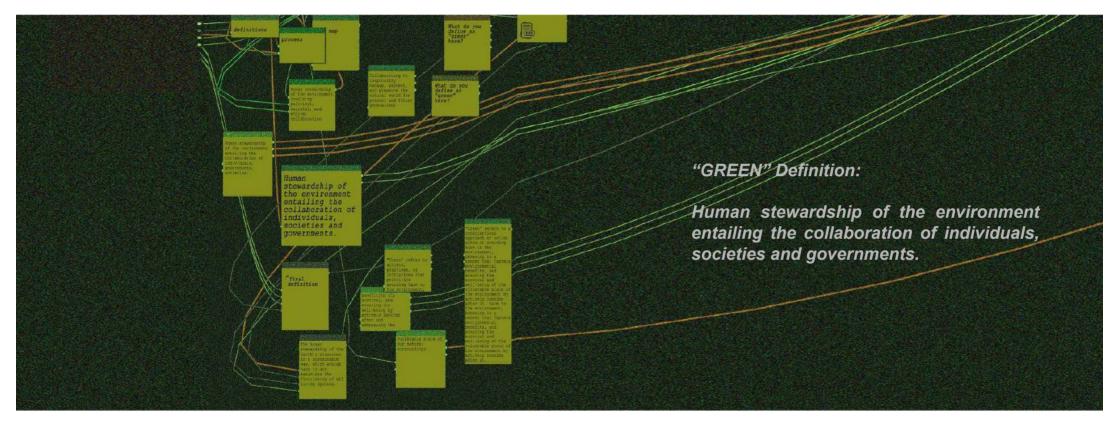
### WHAT DO YOU DEFINE AS GREEN AND FOR WHOM ?

METHODS OF CONTEXTUALISING

fair trade practices

### WHAT DO YOU DEFINE AS GREEN AND FOR WHOM?

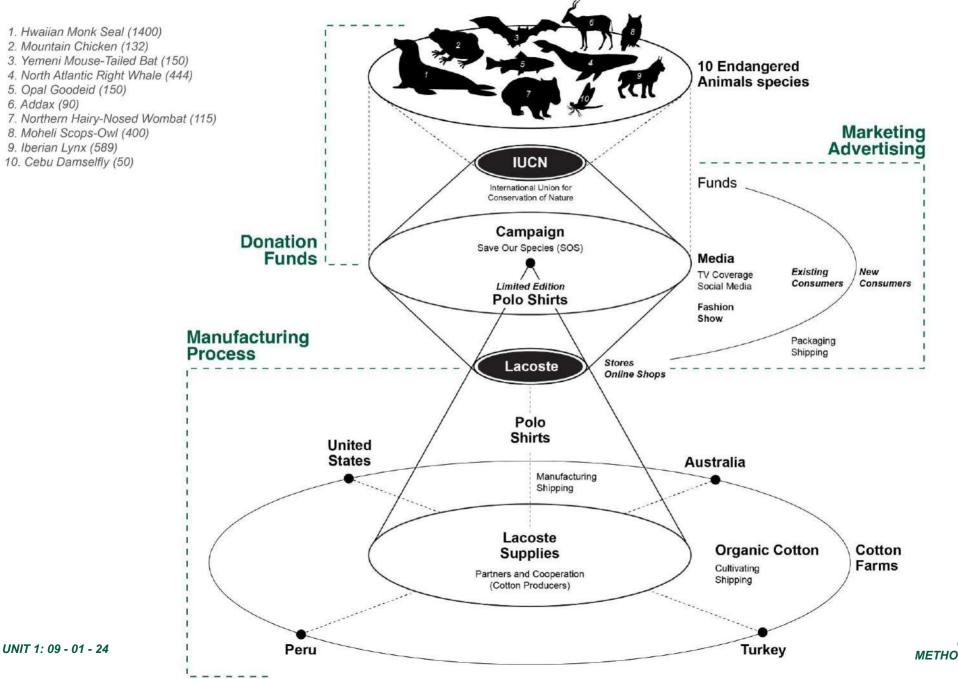
#### **METHODS OF CONTEXTUALISING**



UNIT 1: 09 - 01 - 24

METHODS DEPLOYED: METHODS OF ITERATING

### WHAT ARE THE SYSTEMS AND NETWORKS CONNECTED TO THIS PARTICULAR CAMPAIGN?



### WHAT ARE THE SYSTEMS AND NETWORKS CONNECTED TO THIS PARTICULAR CAMPAIGN?

#### **METHODS OF CONTEXTUALISING**

Lacoste is not taking adequate steps to ensure payment of a living wage for its workers.

| Lacoste sustainabil                | ity rating |            |
|------------------------------------|------------|------------|
| Planet                             |            | 2 out of 5 |
| 🐯 People                           |            | 2 out of 5 |
| ්ී Animals                         |            | 2 out of 5 |
| Overall rating: Not good<br>enough | 6          | 9006       |

There are other companies who have come a little closer to the target but who have used sustainability as a marketing tool rather than creating a framework for a sustainable initiative. Case in point, Lacoste's campaign in collaboration with the IUCN (International Union for Conservation of Nature) which used ten endangered animal species in the place of its iconic crocodile logo. Although the campaign raised awareness for a good cause, it created a false façade of sustainability to the public. If we look at the facts, databases like Rank A Brand give companies and manufacturers a sustainability score based on their conscious efforts, and Lacoste has earned what they call the 'E level', "by communicating nothing concrete about policies for the environment, carbon emissions or labor conditions in low-wages countries." Additionally, they've ranked even lower on the Corporate Information Transparency Index (CITI) which evaluates environmental management and water pollution in Chinese supply chains. Brands like KLM and Lacoste participated in what activists might call "greenwashing", a type of marketing strategy which misleads consumers into believing a company is sustainable or environmentally sound when they are not.

#### **METHODS OF CONTEXTUALISING**

### PEOPLE

#### **Producers Scale**

Lacoste serves as both <u>a producer of apparel and a</u> <u>promoter of environmental conservation</u>. By incorporating endangered species logos into its products, Lacoste not only <u>caters to consumer</u> <u>preferences</u> but also <u>educates and inspires them to</u> <u>support wildlife conservation efforts.</u>

#### **Consumers Scale**

Consumers, in turn, influence producers **by expressing their values through purchasing decisions**, thereby driving demand for sustainable and socially responsible products.

#### **Individual Scale**

Consumers engage with the campaign **by purchasing Lacoste polo shirts** featuring embroidered logos of endangered species. This action not only <u>raises</u> <u>awareness</u> but also <u>contributes financially to</u> <u>conservation efforts</u>.

#### **Community Scale**

Lacoste enthusiasts, environmental activists, and conservation organisations come together to support the campaign's goals, fostering a sense of solidarity and <u>collective action toward biodiversity</u> <u>conservation</u>.

**METHODS OF CONTEXTUALISING** 

These results can be understood from the perspective of the Elaboration Likelihood Model, which provides a framework for the effectiveness of different persuasive strategies (Petty & Cacioppo, 1986). This campaign uses both peripheral and central routes of persuasion. Peripheral routes rely on attractive cues that generate an instant response, such as the special line of polo shirts and the launch at Paris Fashion Week, neither requiring people to dedicate much time and effort to interpret the message (Petty & Cacioppo, 1986) and therefore cutting through competitive media. This explains the high level of interest from the public and the media, as well as the positive brand impression most of the interviewees felt.

Using an integrated media campaign featuring social media influencers, **the limited**edition polo-shirts sold out within 24 hours! The campaign went viral on social media and quickly jumped into mainstream press, resulting in worldwide television coverage in a matter of days.

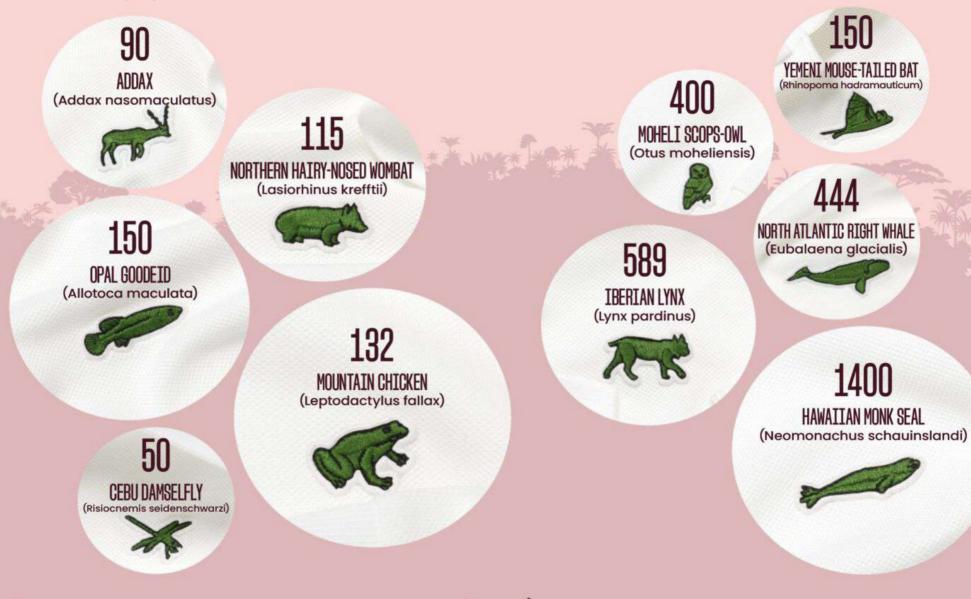
UNIT 1: 09 - 01 - 24

#### However,

The campaign's focus on consumerism and product sales to drive donations may foster **a superficial sense of environmental responsibility** rather than genuine engagement in conservation efforts.

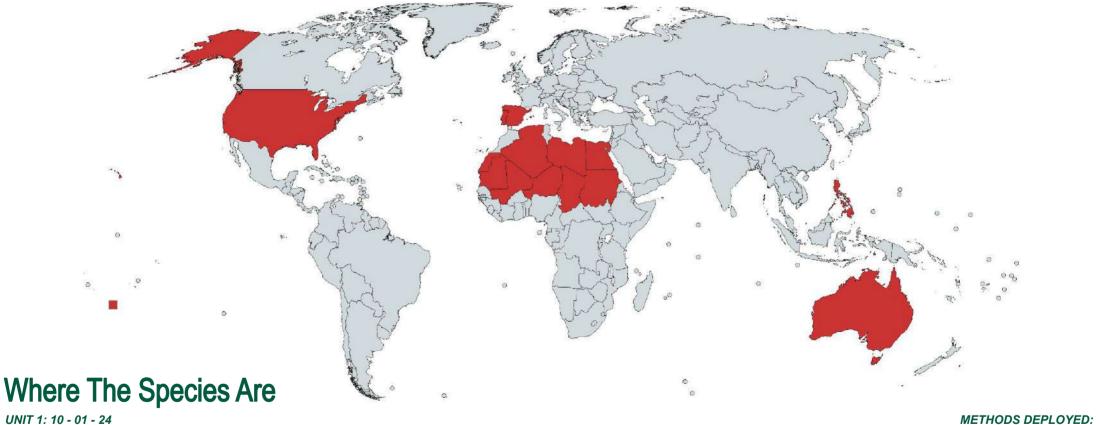
Additionally, there's <u>a risk of complacency or</u> <u>tokenism</u> in supporting the campaign through product purchase. Consumers may perceive the purchase of Lacoste products with endangered species logos as a sufficient contribution to conservation <u>without further</u> <u>engagement of understanding of broader</u> <u>environmental issues.</u>

### **Estimated population\***



CRITICALLY ENDANGERED

**METHODS OF CONTEXTUALISING** 



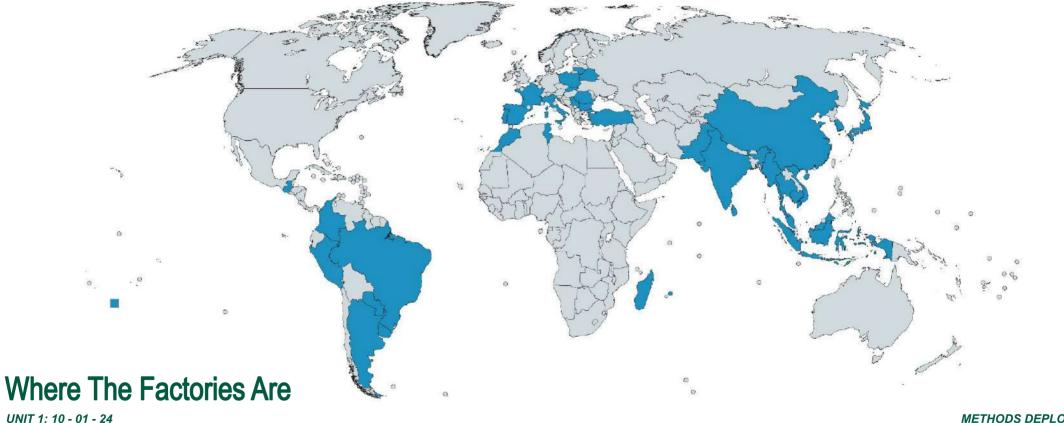
METHODS DEFLOTED. METHODS OF INVESTIGATING

**METHODS OF CONTEXTUALISING** 



METHODS DEPLOYED: METHODS OF INVESTIGATING

**METHODS OF CONTEXTUALISING** 



METHODS DEPLOYED: METHODS OF INVESTIGATING

#### **METHODS OF CONTEXTUALISING**

### **COMPLEX INTER-RELATIONSHIPS OF SCALE BETWEEN PEOPLE, LAND & MATERIALITY**

## WHAT IS Lacoste's MATERIALITY

#### Origin

René Lacoste revolutionized tennis attire in the early 20th century by designing a comfortable short-sleeved shirt, adorned with a crocodile emblem, which became widely popular across sports and marked the birth of the Lacoste brand and "Lacoste Fabric."

"Lacoste Fabric" is a quite distinctive and significant textile in the fashion industry.

What is "LACOSTE FABRIC"

"Lacoste Fabric, created through warp knitting and often combined with octagonal weaving, offers a unique structure with crisscrossing yarns, high elasticity, and breathability, making it ideal for sportswear and everyday fashion, particularly in hot climates, due to its cooling effect and multi-directional flexibility."

"Lacoste" is commonly used to refer to a specific variation of "Pique" fabric, meaning "to prick or puncture" in french.

Lacoste Fabric boasts a rich composition, incorporating various types of fibers such as cotton, polyester, viscose, and other synthetic blends.

100% Cotton Lacoste Fabric Lacoste TC 35/65 (Crocodile TC Knit Fabric) Lacoste PE (Polyester Fabric) Viscose (Rayon)

METHODS DEPLOYED: METHODS OF INVESTIGATING

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### METHODS OF CONTEXTUALISING

#### The RECYCLABILITY INDEX

grades products from A to E based on the ease of recycling at the end of their life, considering factors like the number of elements and their recyclability, with products containing more diverse and poorly recyclable elements tending towards a lower grade, while a 100% cotton polo shirt receives an A grade.

assigns grades from A to E based on the nature and These three indexes facilitates an assessment of the environmental relevance of a product in its development phase and helps make right choices in

Lacoste's environmental commitments will help mainly

- Non-renewable energy consumption—
  - Greenhouse gas emissions—
    - Water consumption—

Production phase

of environmental impact by product we sell

-15%

Use phase

End of life phase

100%

X2

Eutrophication of water resources—

### Lacoste's 3 ECO-DESIGN INDEXES

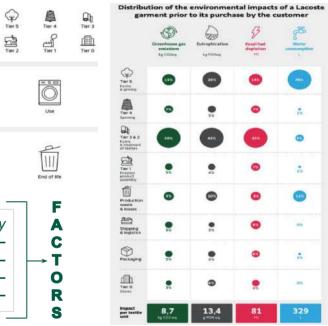
#### The RAW MATERIAL INDEX

origin of fibers, enabling evaluation of future products, where materials like recycled polvester or GOTS certified organic cotton receive higher grades than virgin terms of benefiting the environment. polyester or conventional cotton at Lacoste

#### The DURABILITY INDEX

assesses a product's robustness based on factors including material selection, physical properties, yarn quality, coloring, tailoring methods, and care instructions. graded from A to E.

## **HOW** Lacoste will reduce their environmental footprint



#### METHODS OF CONTEXTUALISING

b r i c

1.3 Identifying 100% Cotton Lacoste

Identifying genuine 100% cotton Lacoste crocodile fabric amidst the array of knit fabrics can be challenging, but there are several methods to help discern the real

deal. Firstly, employing your sense of touch is crucial; genuine cotton fabric

will feel soft and comfortable, and if

gently crumpled, it should wrinkle along

the folds due to its limited wrinkle

resistance. Secondly, testing moisture

absorption by adding water to the fabric's surface can indicate authenticity; if the

fabric quickly absorbs water, it's likely

### RENE LACOSTE

### LACOSTE'S MATERIALITY

#### 1.1 The origin of Lacoste Fabric

In the late 19th and early 20th centuries, tennis attire was uncomfortable until René Lacoste, a French player with seven Grand Slam titles, introduced a short-sleeved, buttoned-collar shirt with an elongated front hem in 1926, later adding the crocodile emblem in 1927 and collaborating to launch the Lacoste polo shirt in 1933, which gained popularity in tennis and other sports, marking the beginning of the Lacoste brand "Lacoste and Fabric."





Lacoste TC 35/65 (Crocodile TC Fabric) Knit Lacoste PE (Polyester Fabric) Viscose (Rayon)

The diversity

Fabri

Lacoste



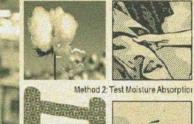
#### .2 Lacoste's Weaving Techniques

The terms "Lacoste" and "Pique" are frequently interchanged, leading to confusion, but understanding their relationship requires a closer examination. "Pique" originates from the French word "pique," meaning "to prick or puncture," describing a unique weaving method that results in a dense surface with raised yarns, akin to a waffle or honeycomb texture. Importantly, "Pique" refers solely to the weaving style with no material restrictions, allowing for the use of various fibers like cotton, polyester, or s y n t h e t i c s .

In contrast, "Lacoste" typically denotes a specific subtype of "Pique" fabric, primarily made from cotton or cotton blends, highlighting the main distinction between the two terms-while both share the same weaving structure, "Lacoste" is characterized by its material composition, primarily cotton, whereas "Pique" encompasses a broader range of fiber types.



WAYS TO IDENTIFY 100% COTTON LACOSTE FABRIC Method 1: Use Your Sense of Touch

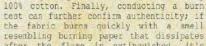


"Life is a Beautiful Sport"

Method 3: Conduct a Burn Test

#### - 1.4 Impact Environmental

Lacoste fabric utilizes animal-derived materials like leather, wool, silk, and down, which may raise ethical concerns, alongside potential environmental impacts such as water usage, chemical pollution, and energy consumption in production, despite offering benefits like comfort, breathability, and versatility



after the flame is extinguished, it's likely 100% cotton. These methods enable consumers to differentiate 100% cotton Lacoste fabric from blends or synthetic alternatives, aiding in selecting the most suitable product for their needs.



METHODS DEPLOYED: METHODS OF CATALOGING

UNIT 1: 11 - 01 - 24

### HOW GRAPHIC COMMUNICATION DESIGN VISUALIZE CONTRADICTION OF SUSTAINABILITY

#### **METHODS OF CONTEXTUALISING**

# VISUALIZING -

**CONTRADICTIONS OF SUSTAINABILITY** against Lacoste's ad campaign

Lacoste's campaign in collaboration with the IUCN (International Union for Conservation of Nature) which used ten endangered animal species in the place of its iconic crocodile logo. Although the campaign raised awareness for a good cause, it created a false façade of sustainability to the public. If we look at the facts, databases like Rank A Brand give companies and manufacturers a sustainability score based on their conscious efforts, and Lacoste has earned what they call the 'E level', "by communicating nothing concrete about policies for the environment, carbon emissions or labor conditions in low-wages countries." Additionally, they've ranked even lower on the Corporate Information Transparency Index (CITI) which evaluates environmental management and water pollution in Chinese supply chains. Brands like KLM and Lacoste participated in what activists might call "greenwashing", a type of marketing strategy which misleads consumers into believing a company is sustainable or environmentally sound when they are not.

Lacoste's environment, labor and animal rating is 'not good enough'. It uses some eco-friendly materials including organic cotton. There is no evidence it has set a greenhouse gas emissions reduction target. There is no evidence it implements water reduction initiatives in its supply chain. There is no evidence it minimises textile waste when manufacturing its products. Lacost

extile waste when manufacturing its pro-

- →Through
- Infographics
- Mind maps
- Diagrams
- Graphs
- Pamphlets
- Zines
- Educational board games

# 

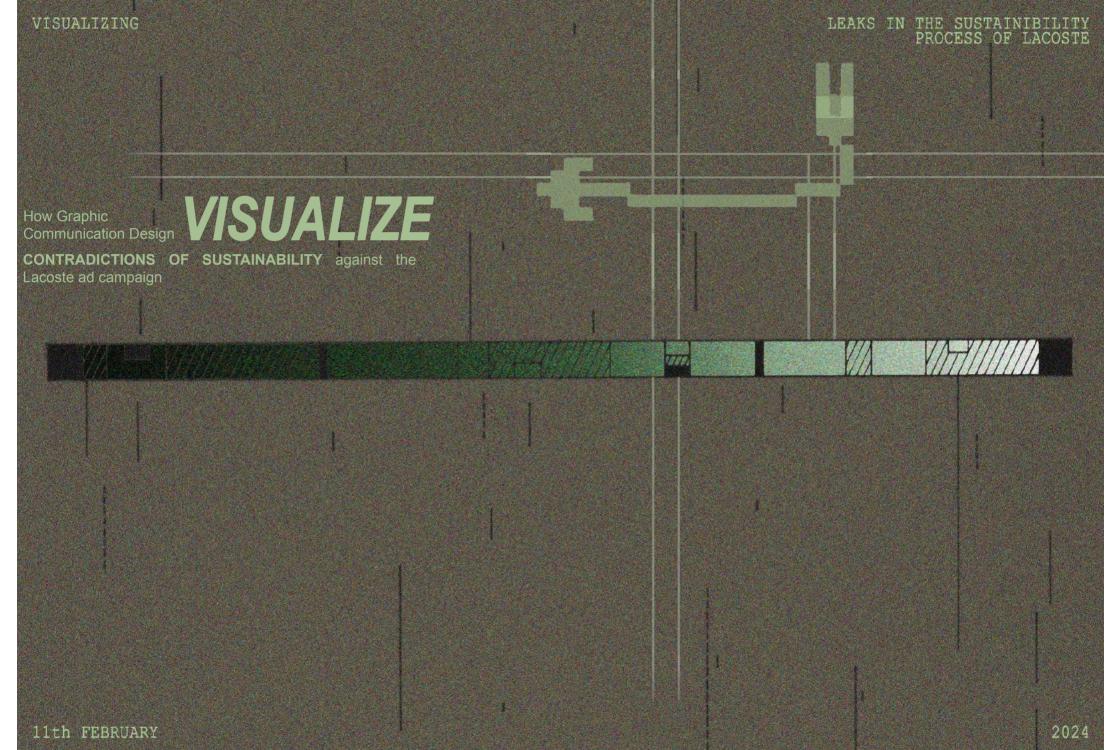
"The Story of 'Save our Species' Lacoste's Gold-Winning Conservation Campaign"

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**METHODS OF CONTEXTUALISING** 



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**METHODS OF CONTEXTUALISING** 

### TROYES, FRANCE IN THREE KEY NUMBERS

160 kilometres, the distance between the French knitwear capital and Paris. It's not surprising then, that this is where René Lacoste established a manufacturing base to make the first polos.500 people, the number of employees in the Troyes factories. There are various jobs to do, from pattern makers to garment-makers and knitting or dyeing machine operators. Coordinated effort from all of these experts results in your Lacoste polo.40 minutes, the average length of time required by a garment-maker to assemble your polo like a puzzle.

### What is shown on the Website

UNIT 1: 11 - 01 - 24





(202) 387-4884
 (202) 387-3292
 workersrights.org
 5 Thomas Circle NW
 Fifth Floor
 Washington, DC 20005

#### WRC Case Brief: Lacoste Linked to Factory in China that Reportedly Uses Forced Labor

The Worker Rights Consortium (WRC) has determined that the global clothing brand, Lacoste, produced apparel at a factory that has been identified by independent researchers as using forced labor.

The factory, Yili Zhuo Wan Garment Manufacturing, is located in the lli Kazakh Autonomous Prefecture, part of the Xinjiang Uyghur Autonomous Region (XUAR) of China. This part of the XUAR is home to members of the Kazakh ethnic group, one of the Muslim minority peoples that are targets of the Chinese government's brutal campaign of repression in the region. The factory makes leather gloves and other products for export. Its address is Home Textile Park, Number 5, Yining County, Yili.<sup>1</sup>

Lacoste, with \$2.2 billion in annual revenue, sells apparel in 120 countries and operates its own retail stores around the world, as well as boutiques within larger department stores.<sup>2</sup> Lacoste sponsors a number of leading professional tennis players, including number-one-ranked Novak Djokovic. The brand is owned by the Swiss holding company, Maus Frères.

The Center for Strategic and International Studies (CSIS), a US-based research and policy organization which issued a widely-read report last year on forced labor in the XUAR, documented the abuses suffered by a woman who was forced by the Chinese government to work at Yili Zhuo Wan Garment.<sup>3</sup> According to CSIS: After subjecting the woman to extrajudicial detention in a series of internment camps, the government, upon releasing her from

### What is NOT shown on the Website

UNIT 1: 11 - 01 - 24

#### **METHODS OF CONTEXTUALISING**

### thankyou